Deborah Henken 3670 Highland Ave Redwood City CA 94062

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

My competitive provider, Sonic, provided a combination of competitive rates and great customer service, which I did not receive from the largest ISPs. I only had two choices and then found out about Sonic. Without the current regulations, our costs would go up, and on the way to being retired, we will have fixed costs and can not afford expensive rates of the major ISPs, with their poorer quality and service. I operate my business from my home, and broadband was critical to my success for internet and business phone at a reasonable rate to make a profit. I support broadband competition.

Deborah Henken